

## Scoring Guidance

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<p><b>Excellent- Exceeds the requirement.</b> Exceptional demonstration by the service provider of the relevant ability, understanding, experience, skills, resource &amp; quality measures required to provide the services. Response identifies factors that will offer potential added value, with evidence to support the response.</p>	10
<p><b>Good - Satisfies the requirement with minor additional benefits.</b> Above average demonstration by the service provider of the relevant ability, understanding, experience, skills, resource &amp; quality measures required to provide the services. Response identifies factors that will offer potential added value, with evidence to support the response.</p>	8
<p><b>Acceptable - Satisfies the requirement.</b> Demonstration by the service provider of the relevant ability, understanding, experience, skills, resource &amp; quality measures required to provide the services, with evidence to support the response.</p>	6
<p><b>Minor Reservations - Satisfies the requirement with minor reservations.</b> Some minor reservations of the service provider’s relevant ability, understanding, experience, skills, resource &amp; quality measures required to provide the services, with little or no evidence to support the response.</p>	4
<p><b>Serious Reservations - Satisfies the requirement with major reservations.</b> Considerable reservations of the bidder’s relevant ability, understanding, experience, skills, resource &amp; quality measures required to provide the services, with little or no evidence to support the response.</p>	2
<p><b>Unacceptable - Does not meet the requirement.</b> Does not comply and/or insufficient information provided to demonstrate that the service provider has the ability, understanding, experience, skills, resource &amp; quality measures required to provide the services, with little or no evidence to support the response.</p>	0